## **DEFENSE LOGISTICS AGENCY**

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

## DLA LAND AND MARITIME

## **DoD DMSMS Certificate Program:**

Establishing a Qualified DMSMS Workforce

Mr. Mitchell Canty
2011 DMSMS and Standardization Conference

maintaining the data needed, and c including suggestions for reducing	lection of information is estimated to ompleting and reviewing the collect this burden, to Washington Headqu uld be aware that notwithstanding an DMB control number.	ion of information. Send comments arters Services, Directorate for Infor	regarding this burden estimate mation Operations and Reports	or any other aspect of the 1215 Jefferson Davis	is collection of information, Highway, Suite 1204, Arlington
1. REPORT DATE 30 AUG 2011		2. REPORT TYPE		3. DATES COVERED <b>00-00-2011 to 00-00-2011</b>	
4. TITLE AND SUBTITLE <b>DoD DMSMS Certificate Program: Establishing A Qualified DMSMS Workforce</b>				5a. CONTRACT NUMBER	
				5b. GRANT NUMBER	
				5c. PROGRAM ELEMENT NUMBER	
6. AUTHOR(S)				5d. PROJECT NUMBER	
				5e. TASK NUMBER	
				5f. WORK UNIT NUMBER	
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES)  Defense Logistics Agency, Land and Maritime, P. O. Box 3990 , Columbus, OH, 43218				8. PERFORMING ORGANIZATION REPORT NUMBER	
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)				10. SPONSOR/MONITOR'S ACRONYM(S)	
				11. SPONSOR/MONITOR'S REPORT NUMBER(S)	
12. DISTRIBUTION/AVAILABILITY STATEMENT  Approved for public release; distribution unlimited					
13. SUPPLEMENTARY NOTES  Presented to:DMSMS and Standardization Conference Hollywood, FL August 29- Sept 01 2011					
14. ABSTRACT					
15. SUBJECT TERMS					
16. SECURITY CLASSIFIC	17. LIMITATION OF	18. NUMBER	19a. NAME OF		
a. REPORT unclassified	b. ABSTRACT <b>unclassified</b>	c. THIS PAGE unclassified	Same as Report (SAR)	OF PAGES 15	RESPONSIBLE PERSON

**Report Documentation Page** 

Form Approved OMB No. 0704-0188



## **Agenda**



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## **Defining the Problem**



## What is Diminishing Manufacturing Sources and Material Shortages (DMSMS)?

- "DMSMS is:
  - "...loss or impending loss of manufacturers ... or suppliers of items that endanger a weapon system's ... support capability."
- The DoD Requirement (DOD 4140.1-R):
  - "DoD Components shall proactively take ... actions to identify and minimize the DMSMS impact on weapon system's ... logistics support efforts."
- DMSMS and Obsolescence are terms used interchangeably even though there is "technically" a difference.



## Why Proactive DMSMS is Important?



#### Where DMSMS Occurs

- Diminishing Manufacturing Sources and Material Shortages (DMSMS) is an ongoing and growing problem facing the world, and not just DoD weapons systems sustainability.
- DMSMS problems occur more frequently in electronic components, but DMSMS affects all material categories.
- DMSMS can occur in any phase of a program's life cycle, and is not limited to weapons systems.



## Why Proactive DMSMS is Important?



## **Negative Effects of DMSMS:**

- DMSMS issues increase costs (alternate parts, redesign, downtime, etc.)
- Reactive DMSMS mitigation demands emergent mobilization of Logistics and engineering/technical efforts to find suppliers or redesign parts to resolve the shortage.
- Allowing DMSMS situations to manifest will increase problems and be costly.

#### **Proactive DMSMS:**

- Proactive DMSMS programs increase war fighter readiness, decrease costs and reduce weapon system downtime.
- Training and education will help minimize DMSMS issues



## Why We Need a DoD DMSMS Certificate Program?



- Current and continuing loss of DMSMS knowledge base
- Lack of experienced or trained DMSMS personnel and support
- Not enough human resources available to assign to all DMSMS duties
- Proactive DMSMS knowledge is needed at all levels:
  - Working level DMSMS personnel
  - DMSMS Managers with DMSMS knowledge gaps
  - Personnel not working directly in the DMSMS community
  - Related functions to DMSMS activities (procurement, finance, engineering, etc.).
- Incentive to encourage individuals to increase DMSMS industry participants
- To compliment the Service's certification programs (not a replacement or in conflict)



# DoD DMSMS Certificate Program: Goals and Objectives



- Provide a basic understanding of DMSMS processes and procedures to establish and maintain a proactive DMSMS program.
- Provide an incentive and recognition for individual efforts in developing DMSMS knowledge and capabilities.
- Ensure individuals are appropriately qualified to accomplish basic proactive DMSMS efforts.
- Coordinate efforts with Defense Acquisition University (DAU) for consistency, guidance and designated coursework.
- Recognition and incentive to increase DMSMS industry participants.
- Compliment, not replace or be in conflict with any Services' DMSMS certification programs.
- Program designed to "encourage" vs. "discourage" participation in DMSMS industry.



## **Program's Target Audience**



#### **New DoD and industry DMSMS personnel:**

- Quickly increased basic knowledge of new individuals within the DMSMS community
- Will not replace "hands-on" experience, but will teach proactive DMSMS processes and procedures to help achieve competence earlier
- Provides an incentive to develop knowledgebase quickly
- Provide the recognition some need to fulfill self satisfaction, and to encourage vs. discourage new DMSMS participants.

#### **Existing DMSMS community personnel:**

- Help to "round out" knowledge base gaps
- Limited function DMSMS personnel.

## DMSMS managers/decision makers without sufficient DMSMS knowledge:

- Managers/decision makers promoted into position without sufficient knowledge or understanding of DMSMS processes or procedures
- Global managers/decision makers for which DMSMS is only a part of their responsibility, and who lack sufficient knowledge or understanding of DMSMS processes or procedures.



## **Defense Acquisition University (DAU)**



- Program is based on existing DAU courses:
  - Courses will be on-line DAU curriculum
  - Related courses available for additional learning opportunities
  - DMSMS Knowledge Sharing Portal (DKSP) will be sponsored through DAU
- All existing or proposed Service's Certification Programs include DAU courses
- DAU is in "the business" of providing knowledge based "learning" programs
- DAU has expressed interest in a "Certificate" style program to compliment existing Certification programs
- DAU's interest after 1 or 2 years of implementation and demonstrated success by DoD
- Initial Certificate to be provided by the DoD DMSMS Working Group





#### Level I

#### **Required Courses**

- DAU CLL 201 DMSMS Fundamentals
- DAU CLL 203 DMSMS Essentials
- DAU CLL 032 Preventing Counterfeit Parts from Entering the DoD Supply System
- DAU CLE 028 Market Research for Tech. Professionals
- DAU CLM 021 Intro. To Reducing Total Ownership Costs
- DAU LOG 104 Sustainment Management Fundamentals
- DAU SYS 101 Fundamentals of Systems Engineering

## **Course Training Objective**

- 1) Provide a basic understanding of DMSMS principles, fundamentals and practices
- Knowledge of the process and procedures to establish and maintain a proactive DMSMS Management Program
- 3) Not expected to be proficient in conducting DMSMS efforts, but understands the basic needs and cost mechanisms of a proactive DMSMS program
- 4) Provides basic understanding of functions related to DMSMS





#### Level I

## **Suggested Training & Reading**

- DoD 4140.1-R, "DoD Supply Chain Management Regulation," 2003
- DoD DMSMS SD-22 Guidebook
- DoD Directive 5000.1; "The Defense Acquisition System," 2003
- SAE AS5553 Counterfeit Electronic Parts: Avoidance, Detection, Mitigation and Disposition
- Total Life Cycle System Management (TLCSM), "Plan of Action and Milestones," 2003
- Performance Based Logistics (PBL): "A Program Manager's Product Support Guide," 2004

#### **Bachelor's Degree (desired)**

1 Year Experience Related to DMSMS functions and activities

**Note:** Level I Program is directed to provide an individual a basic understanding of the processes and procedures associated with the implementation and Management of a proactive DMSMS management program.





#### Level II

## Required Courses

- DAU CLL 204 DMSMS Case Studies
- DAU CLL 205 DMSMS For the Tech. Professional
- DAU CLL 015 Business Case Analysis
- DAU CLL 020 Independent Logistics Assessments
- DAU LOG 103 Reliability, Availability and Maintainability
- DAU ACQ 101 Acquisition Fundamentals
- DAU LOG 235 Performance Based Logistics

## **Course Training Objective**

- 1) Provide an increased understanding of DMSMS principles, fundamentals and practices which can translate into a working knowledge base.
- 2) Increase knowledge of logistics and acquisition principles needed for a proactive DMSMS Management Program.
- 3) Provides knowledge to handle proactive DMSMS case issue with assistance.
- 4) Provides DMSMS understanding for conducting, explaining and defending DMSMS analysis and functions.





#### Level II

## **Suggested Training & Reading**

- DoD Instruction 5000.2, "Operation of the Defense Acquisition System," 2003
- DAU CLM 017 "Risk Management" course
- Statement of Work (SOW) Preparation course
- DMEA Program Managers Handbook: Common Practices to Mitigate the Risk of Obsolescence (online version, visit <a href="http://www.dmea.osd.mil">http://www.dmea.osd.mil</a>)
- DMEA DMSMS Acquisition Guidelines: Implementing Parts Obsolescence
   Management Contractual Requirements (online version, visit <a href="http://www.dmea.osd.mil">http://www.dmea.osd.mil</a>)
- Defense Acquisition Guidebook (DAG)

Level I DoD DMSMS Certificate
Bachelor's Degree (desired)
2 Years Performing DMSMS Related Functions

**Note:** Level II Program is directed at providing an individual an expanded Level I knowledge base, as well as the capability of explaining and defending the processes and procedures of a proactive DMSMS management program.



## Conclusion



- DMSMS issues are a known and on-going problem for DoD weapons systems sustainability, and occurs at all phases of a program's life cycle.
- Proactive DMSMS management increases warfighter readiness, decreases costs and reduces weapons systems downtime.
- Current and continued loss of DMSMS knowledge base, and lack of experienced or trained personnel is a critical problem.
- A DoD DMSMS Certificate Program can:
  - o Provide needed knowledge and training to existing DoD DMSMS personnel
  - Provide recognition and incentive to individuals to increase DMSMS capabilities
  - o To "encourage" vs. "discourage" participation in the DMSMS industry
  - Provide proactive DMSMS management knowledge and understanding to those in functions related to DMSMS
  - Provide proactive DMSMS management knowledge and understanding to managers/decision makers without sufficient DMSMS background
  - To compliment certification programs provided by the Services